

National Carrier's Regulations

Country: Portugal

Legal basis	Period of liability	Extent of liability / Limits	Notice of claim after receipt of damaged goods	Limitation period
Post – domestic				
Decree law 176/88	From receipt by the Post Office until delivery.	Money letter: the amount declared; Register letter: the product of the tax applicable to registered correspondence by the factor of 20, 30 or 40 to parcels that weigh up to 5 kg, between 5 kg and 10 kg, and more than 10 kg, respectively.	One year.	One year.
Post – international				
Universal Postal Convention	As specified in the Universal Postal Convention.	As specified in the Universal Postal Convention.	As specified in the Universal Postal Convention.	As specified in the Universal Postal Convention (six months).
Rail – domestic				
Decree-law 270/2003 and Rule 168/2004.	From collection until delivery.	€ 10.000.000, subject to specific regulation to be published. Carrier is liable for damages caused to passengers, infrastructures, luggage, post, and third party.	Waiting for specific regulation.	Waiting for specific regulation
Rail – international				
Uniform Rules concerning the contract for International Carriage of Goods by Rail (CIM 1985)	From collection until delivery.	SDR 17 per Kg gross, plus freight, customs and expenses; delay: 3 times the freight.	- Visible damages: on delivery; - Concealed damages: within 7 days.	One year.
Road – domestic				
Decree Law 239/2003	From collection until delivery.	€ 10 per Kg gross	Visible damages: on delivery; - Concealed damages: within 8 days.	One year.
Road – international				
Convention on the Contract for the International Carriage of Goods by Road (CMR)	From collection until delivery.	SDR 8,33 per Kg gross (for countries which have not ratified the Protocol: 25 gold francs per Kg gross – equivalent according to national law - , plus freight, customs and expenses; delay: cost of freight.	- Visible damages: on delivery; - Concealed damages: within 7 days.	One year.

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Air freight				
Domestic: Decree law 321/89, Decree law 279/95, Rule 223/97 and Rule 287/96. Warsaw Convention (1929), as amended by the Hague Protocol (1955) and IATA relevant provisions.	Passengers: from boarding to disembark. Goods: from loading to unloading. From collection to delivery.	Maximum amount of € 125.000 per passenger. Warsaw Convention limits for damage to goods and delay. SDR 17 per Kg for damage to goods and delay. For countries which have not ratified the relevant Montreal Protocols: 250 gold Swiss francs per Kg, or CHF 67.75 per Kg if the air waybill is issued in Switzerland and the freight was paid in Swiss francs.	As specified in Warsaw Convention. Visible damages: on delivery. Concealed damages: within 7 days according to the Warsaw Convention (luggage), within 14 days according to the Hague Protocol (cargo).	Three years. Two years
Courier service				
Law 102/99, Decree law 150/2001(which transposed to Portuguese internal law the EU Directive 97/67/CE, 15th of December 1997); Decree law 448/99.	From collection until delivery for items with declared value, and domicile of consignee, except force majeure.	Registered items: items with the guaranty of a fixed amount in case of loss, theft, robbery or deterioration. It is given to the consigner a deposit proof and/or its delivery to the consignee. Items with declared value: up to the amount declared by the consigner in case of loss, theft, robbery or deterioration.	Law 102/99, Decree law 150/2001 and Decree law 448/99.	Law 102/99, Decree law 150/2001 and Decree law 448/99.
Forwarding				
Decree law 255/99	From collection to delivery.	According to limits defined by law or convention applicable to the mean(s) of transport used in the freight. In case of inexistence of mandatory laws or conventions different limits can be agreed inter partes.	On delivery.	Ten months.
Sea				
The Hague Visby Rules as Amended by the Brussels Protocol 1968. For national maritime transportation it is applicable the Decree-law 352/86, 21 of October and the Decree-Law 202/98 10 of July.	From loading until the discharge (of the goods from the ship). From loading until the discharge.	As specified in the Hague Visby Rules as Amended by the Brussels Protocol 1968. Beyond liability limitations admitted by treaties and international conventions in force in Portugal, and when it isn't at stake a claim admitted within this legal instruments, the ships owner may restrict it's liability to the ship and freight's amount, renouncing the respective amount to the creditors in order to create a fund which will limit the liability at stake.	As specified in the Hague Visby Rules as Amended by the Brussels Protocol 1968. On delivery in writing.	As specified in the Hague Visby Rules as Amended by the Brussels Protocol 1968 (one year). Two years from the date which the injured party is aware of his right to be indemnified.

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Inland shipping (Rhine)				
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Combined (multimodal) transport				
Geneva United Nations Convention of 1980 and Compulsory rules applicable for the used means of transport (according to UNCTAD/ICC Rules for Multimodal Transport Documents) and International Chamber of Commerce documents.	From collection until delivery.	As per compulsory rules.	As per compulsory rules.	As per compulsory rules.